

IMM eSign 2017.x

IMM eSign *plus* 2017.x



System Requirements

Server Requirements

The server specifications presented here are to be used as a general minimum requirement and may differ based upon factors such as your financial institution's size and volume of transactions. Please consult IMM support for your specific requirements. Unless noted, all references of "eSign" apply to IMM eSign and IMM eSign *plus*. Specifications are subject to change without notice.

Hardware

- Intel Dual Core Xeon 3.0 GHz
- 16GB RAM recommended
- A backup mechanism
- A dedicated eSign server (staged for installation)
 - Volume Partitions (Required)
 - C: At least 70GB of free space after the installation of the OS
 - E: 60GB, if you will manage (and increase as needed) drive space
160GB, if you will allocate space one time.

Software

- Windows Server 2012 R2 and 2016 Standard (Small Business Edition not supported)

Virtual Environments (If Applicable)

- VMWare ESX host 5.0 or later
- IMM VM must meet hardware and software specs above
- ESX host must have adequate resources for all VMs

SQL Server Requirements (Physical or Virtual)

Software

- SQL Server Standard 2008 R2 SP1, 2012 SP2, 2014, 2016, or 2017
- SQL Server Express 2008 R2 SP1, 2012 SP2, 2014, 2016, or 2017 (applicable for IMM eSign only)
- For details, refer to Microsoft's SQL Server requirements.

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System Requirements

Workstation Requirements

Hardware

General

- Intel Dual Core 3.0GHz, 4GB RAM
- 20GB+ free disk space
- Video resolution 1280 x 960 minimum
- Connectivity to server (eSign Server)

Signing Devices

Note: Refer to the In-Person Signature Device Order Form to purchase the latest supported Topaz and Wacom hardware: <https://www.immonline.com/portfolio-posts/sigpadorderform/>.

- Topaz LCD Signature Pads
- Touch-Capable Systems
 - Windows Touch-Enabled Devices (Windows 8.1 Pro Tablet, Windows 10 Pro Tablet)
 - iPad (iPads must be configured and fully functional on the institution's network before use with eSign.)
 - Wacom (Recommended for the best consumer experience. Not supported on Thin Client Configurations.)
 - Topaz GemView (Recommended for the best consumer experience. Not supported on Thin Client Configurations.)

Attachment Scanning

- ScanShell 3000D/3100D
- Canon P-215/P-215 II

Supported OS

- Windows 7, Windows 8.1 (64-bit), Windows 10 (64-bit)

Supported Web Browsers

- Internet Explorer 11.x, Firefox*, Google Chrome*, Safari*

Software

- Adobe Acrobat Reader (For supported versions, refer to the Adobe Reader Compatibility Chart at <https://www.immonline.com/guidelines/>.)

* Does not support signature pads

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System Requirements

Supported Thin Client Configurations

Citrix XenApp and Citrix XenDesktop

- Server
 - Versions 7.6 and 7.9
 - Memory
 - 6–8 Users: 2 CPU, 8GB Memory
 - 10–12 Users: 4 CPU, 8–12GB Memory
- Client
 - Via RDP: thick client or WYSE Terminal running Windows CE
 - Via Citrix Receiver: thick client or WYSE Terminal running Windows CE (only Desktop sharing supported)
 - Citrix Receiver on either thick client or a XenDesktop device
 - Signatures supported with Citrix or Windows CDS—Citrix Device Service only

VMWare View

- Server
 - VMware Horizon 6
- Client
 - VMWare View on either thick client or a VMWare View device

RDP

- Server
 - Windows 2012 R2 (64-bit) host
- Client
 - Thick client or any WYSE device running Windows CE

Terminal Services

- Server
 - Windows 2012 R2 (64-bit) host configured for Terminal Services
- Client
 - Thick client via RDP or any WYSE device running Windows CE